



Regulation

Mangia's Advent Calendar 2025

1. Organizer

The "Mangia's Advent Calendar" initiative is organized by Mangia's Hotels & Resorts, with registered office at Viale Andrea Doria 7, 20124 Milan (MI), Italy | VAT No.:12299080965.

2. Purpose

The Mangia's Advent Calendar is designed to offer users a daily digital experience from 1 to 24 December 2025, conveying the emotions and atmosphere of the Mangia's brand while promoting the discovery of its destinations and exclusive offers.

Over a 24-day journey, each box of the calendar reveals a prize or surprise: discounts, experiences, activities, or products inspired by the Mangia's world.

2.bis. Eligible Participants

All adult users may benefit from the prizes and offers. Participation is free and does not require any purchase.

3. Channels and Participation Methods

The initiative is carried out through three coordinated digital channels:

a) Social media (Instagram and Facebook)

Each day, a story or post will announce the daily surprise and invite users to visit the official website for further details.

b) Official website

A dedicated page will be available on www.mangias.com to view prizes and promotions, with a direct link to the Booking Engine (BOL) to reserve experiences or stays.

Participation is free and does not require any purchase. Alternatively, booking can also be completed by calling the Central Reservation Office (CRO) at 7434100.

c) Mangia's Newsletter

During the initiative, thematic newsletters will be sent as reminders and to encourage users to discover the prizes.

3.bis. Social Media Disclaimer

The initiative is in no way sponsored, managed, or associated with Meta, Instagram, or Facebook.

4. Duration

The calendar will be active from 00:01 on 1 December 2025 to 23:59 on 24 December 2025. Each piece of content will remain available for 24 hours unless otherwise communicated.





4.bis. Validity and Use of Prizes

While the website offer and social announcement remain active for 24 hours (unless otherwise indicated), the booking and/or redemption period of prizes (discounts, vouchers, benefits) is specified for each individual offer on the prize page of the website.

5. Prizes and Content

Prizes and surprises include discounts, experiences, activities, products, and exclusive advantages related to the Mangia's world.

All offers are valid according to the specific conditions indicated on the daily page (e.g., validity dates, limited availability, booking restrictions).

Prizes cannot be converted into cash, nor transferred or exchanged.

Types of prizes: Prizes are divided into Discounts (percentage reductions on the stay or experience), Benefits (additional complimentary advantages linked to a booking, such as upgrades or activities), and Vouchers (credits or complimentary/reduced-rate services for specific experiences).

Validity and restrictions: All offers are subject to limited availability of rooms and services. Valid stay/usage periods for the discount or benefit are detailed on the prize page (e.g., "only for stays during specific periods" or "holidays/peak dates excluded"). Offers cannot be combined with each other or with any other promotions or discount codes. Unless otherwise specified, discounts apply only to the stay rate.

Usage: Discounts and Benefits linked to stays are valid exclusively for new bookings made through Mangia's Official Booking Engine (BOL) and/or through the Central Reservation Office (CRO).

Nature of benefits (e.g., Upgrade): Benefits such as room upgrades are always subject to hotel availability at the time of booking. In case of unavailability, no refund or cash compensation is provided.

5.bis. Availability of Experiences and Services

Experiences, ancillary services (dinners, activities, cooking classes, spa) and benefits are subject to the availability of the Mangia's properties at the time of booking or request.

6. Prize Communication

Each day, the prize will be communicated through social channels and the official website.

7. Privacy and Personal Data Processing

Personal data provided by users will be processed by Mangia's Hotels & Resorts in compliance with Regulation (EU) 2016/679 (GDPR) and applicable national legislation, exclusively for purposes related to the management of the initiative and for promotional communications, subject to the user's consent. The full privacy policy is available at www.mangias.com/privacy.





8. Limitations and Liability

Mangia's Hotels & Resorts is not responsible for technical interruptions, malfunctions, network errors, or access issues that may prevent participation or proper content display. The organizer reserves the right to modify, suspend, or cancel the initiative in cases of force majeure, while ensuring transparency and fairness toward users.

9. Applicable Law and Jurisdiction

This regulation is governed by Italian law.

Any dispute will fall under the exclusive jurisdiction of the Court of Palermo.

9. bis. Prize Modification Notice

Mangia's Hotels & Resorts reserves the right to replace a prize or offer with one of equal or greater value if it becomes unavailable for logistical, operational, or force-majeure reasons, ensuring full transparency in communication to users.

10. Acceptance of the Regulation

Participation in the Mangia's Advent Calendar implies full acceptance of this regulation.

10. bis. Burden of Proof and Claims

Users are responsible for verifying prize validity conditions and using it within the specified period.

Any claims or disputes regarding the non-application of a discount or benefit must be submitted to Mangia's Hotels & Resorts before completing the booking or using the service.

